Markel Care & Non-profit is a combined coverage policy for businesses that operate on a for-profit and non-profit basis including providers of care services, health support, education and community-based organizations.

Markel has a long standing history in underwriting social care insurance, our underwriters have deep understanding of nuanced risk assessment, customized insurance coverages and regulatory compliance to support our brokers and their clients.

When working with the Markel Canada Care team you will receive excellent service, risk mitigation council and policy holder services that put your clients in the best place to operate without disruption.

Markel Canada's claims team is there for you every step of the way, ensuring that you receive the support and compensation you deserve when you need it most. We are creative in the way we handle and pay claims and draw on global excellence from our award-winning claims teams in the UK and US; you are being supported by a global network of experts. It is our promise to be well-equipped to support both general and complex claims promptly and with the utmost professionalism.



Best practices and risk services

Markel Care extensions

Extra support in the face of a loss can help care providers and businesses feel less of a financial burden or operational impact. Our extensions include crisis management, donation assurance, identity theft reimbursement, grief and traumatic event counselling and more.

Risk Management Services

A bespoke service offered by Markel's exclusive partnership with the care consultants at Davies. Included with each bound policy is 8 hours of policy and procedure review, risk quality control guidance, continuity planning, review and recommendations to improve professional care, health practices, facilities and more.

Legal Services

Running your business is easier with easy-to-access legal council. In partnership with ARAG we offer policy holders access to a legal helpline, HR and emotional support assistance, and legal document access centre and review services.

Who we support

Child and youth Services

- Licenced Day Care centres
- Home-based day care agencies
- Private/independent education (k TO 12)
- Support services for children and young people
  - Youth Organizations with an emphasis on drug prevention, life skills training and positive social development
  - Youth experiencing mental health difficulties
  - Disability services for youth

Vulnerable adult services

- Adult Day Cares
- Homecare-Personal support workers, companionship, non-medical care, respite care
- Disability support services
- Individual and family counselling services
- Senior care

Community Services

- Community Centres
- YMCA & YWCA
- Community Food Services/ food banks
- Vocational training & literacy services
- Non-profit organizations and registered charities
- Fund raising and grant making organizations

Combined insurance coverage

Commercial General Liability – Primary limits up to $10M

Abuse Liability – Claims Made* – Primary limits up to $5M

- Employee And Volunteer Worker Defence
- Criminal Defence Cost Reimbursement
- Medical, Rehabilitation and Counselling Costs

**Occurrence form available subject to underwriting review.*

E&O – Primary limits up to $10M

D&O – Primary limits up to $10M



Property – Values up to $30M

- Business Interruption
- Equipment Breakdown
- Crime

Legal Expense

- Employment Disputes
- Employees Extra Protection
- Contract disputes and debt recovery
- Auto Legal defence
- Tax protection
- Property protection
- Statutory licence appeal
- Compliance and regulation
- Bodily Injury

Excess & Umbrella – Limits up to $25M

- Excess Abuse - Claims Made – Limits up to $5M

Our Team

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