



Value added benefits

Our Cyber Insurance policyholders have access to additional services to help them prevent and respond to cyber breaches. From pre-breach risk assessments and contract reviews to regulatory guidance and PR support, our services help to reduce your cyber risk exposure and strengthen your decision-making.

Our specialist Cyber product is built to offer peace of mind at a time when cyber threats are growing in frequency and sophistication. That’s why we’ve built in end-to-end cyber support to help minimise disruption and improve outcomes should an incident occur.

	Pre-breach	Incident response and post-breach	Business support
Scanning	✓		
Cyber risk management toolkit	✓		
Contract review service	✓		
Regulatory compliance webinar	✓		
Incident and breach response		✓	
Loss adjustors		✓	
PR management		✓	
Crisis management		✓	
Claims handling		✓	
Post-breach remediation costs		✓	
Business and legal advice			✓
Tax and VAT advice			✓
Privacy policy review			✓
Business Hub			✓

Cyber insurance, and beyond

The value-add services included with a Cyber insurance policy are designed to support clients at every stage of a cyber event, from preventative measures to expert guidance on minimising the impact of a breach. For more information on how policy holders can unlock their benefits please see the [customer onboarding factsheet](#).

Pre-breach – services to help you prevent a breach happening in the first place

-  **Scanning** – a continuously updated view of your business's cyber risk, combining security, compliance and financial insights into easy-to-understand ratings, with prioritised actions and industry benchmarking.
-  **Cyber risk management toolkit** – helps your business prepare for, respond to and recover from cyber incidents with breach support, threat intelligence, cyber risk tools and employee training.
-  **Contract review service** – our Markel Law experts identify weaknesses in customer and third-party contracts that could leave you at risk of cyber exposure.
-  **Regulatory compliance webinar** – access to a recorded webinar and materials on cyber risks from our regulatory compliance teams.
-  **Claims webinar** – a valuable resource with advice on cyber claims and their impact.

All information accurate at the time of production August 2026.

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Incident response and post-breach – services to provide immediate support and expertise when an incident occurs

-  **Incident and breach response** – rapid remediation of cyberattacks, get advice on how to avoid further damage within 15 minutes from the emergency response team 24/7.
-  **Access to loss adjustors** – they'll start the claim with you before it comes to Markel Claims.
-  **PR management*** – get timely advice on how to handle the PR impact of a cyber breach.
-  **Crisis management*** – the advice you need to minimise potential damage and move your business forward after the crisis has passed.
-  **Claims handling** – this service fully handles and indemnifies you in the event of a cyber breach.
-  **Post-breach remediation costs** – to reimburse post-breach costs to investigate the incident, identify weaknesses, implement improvements, and provide staff training to strengthen cyber resilience and reduce the risk of future incidents.

*CLAIMS-ACTIVATED SERVICE

Business support – resources to help you with your everyday business operations

-  **Business Hub** – advice, templates and training resources for day-to-day business needs, in one place.
-  **Business and legal helpline** – 24/7 support on legal and business issues, from HR and employment law to health and safety.
-  **Privacy policy review** – annual complimentary review of your privacy policy by a specialist lawyer at Markel Law, ensuring it meets your current data processing activities and complies with good industry practice and any recent legislative or regulatory reforms in the law of England and Wales. The review includes feedback and recommendations on any areas where revisions should be considered.
-  **Tax and VAT helpline** – a dedicated team of experts to help you deal with complex tax and VAT topics to keep your business compliant.

More information

For further information about this solution, visit: uk.markel.com/cyber or speak to your local [Markel representative](#)

