

PENDULUM SERVICES

P E N D U L U M



Pendulum team members and risk consultants work together to listen to our clients—whether providers, agents, brokers, captives, carriers, underwriters, or lenders—and create personalized risk management and defensibility strategies for the senior housing, allied, and miscellaneous medical settings. On the claims side, Pendulum has provided claim handling support specifically to the aging services industry for years.

WHAT CAN WE DO FOR YOU?

Customizing a program or service from the start allows risk and defensibility management to be reflective of the intent and more valuable to the user.

RISK CONTROL

• On-location Assessments and Services

We offer a variety of assessments and on-location services. If you can imagine it, we probably can do it! These services are available not only for the senior housing segment but also within the spectrum of allied health organizations.

Our custom risk management program, RiskAssist, allows a facility to work closely with a risk consultant on a focus area of their choosing, such as documentation, risk management program development, fall management, skin integrity, or mentoring.

• Desk-based Services

Our on-location assessments have been converted into comprehensive desk-based assessments allowing an organization to still receive the benefits of a complete risk assessment via phone calls and virtual meetings.

• Training and Mentoring

Topics can be as detailed as a documentation training or cover those high-risk areas every organization faces—falls, abuse, skin integrity, elopement.

• Web-based Services

Pendulum's resource centers include sample policies and procedures, best practices, tools, and other information pertinent to senior housing and allied or miscellaneous medical service areas. We also offer the opportunity for custom-branded resource centers for clients wanting an online destination especially for their client base.

CLAIMS MANAGEMENT

• Pendulum Claims Management Services

Our team of experienced claim managers, insurance specialists, attorneys, and technical staff can provide you with the support you need. We are a boutique claims management firm that operates as a full-service Third-party Administrator.

SO, WHAT CAN WE DO FOR YOU?

Give us a call or drop us an email and let's find out what we can do for you!

