



Markel Cyber 360 Canada is built to support your business through every phase of a cyber incident—before, during, and after—keeping you one step ahead.

All Cyber 360 clients can benefit from a claims onboarding call to find out more about how our breach response partners can assist in the event of a cyber incident. As part of this support, clients will also have access to the Black Kite platform — a leading provider of third-party cyber risk intelligence — which offers a non-invasive IP scanning assessment to help organizations better understand and manage their cyber security risk.

Onboarding call:

Take part in a thirty minute call with cyber claims handlers and breach responders in order to discuss the breach response service and how it works. This is an opportunity to meet the expert team members who will support you should you fall victim to a cyber attack.

Black Kite:

Black Kite provides a real-time view of cyber ecosystem risk to help organizations make informed decisions and improve resilience. It uses non-intrusive assessments that don't touch company assets, relying on open-source intelligence (OSINT) from 400+ internet-wide scanners. Reports include letter-grade scores, risk levels, and attack patterns, mapped to the FISMA Cyber Security Framework and Maturity Level. As a Markel insured, you receive continuous scans and a Technical Rating with letter grades across 20 risk categories—without scanning or modifying your business assets. For more information, visit blackkite.com.

Our Guardian 360 Ultra product includes a curated menu of cyber and privacy services, and policyholders can select **one preferred service to activate under their coverage:**

1. Full review of all cyber policies, procedures, and contracts, along with interviews with key personnel to assess preparedness
2. A three hour immersive tabletop exercise featuring real-world scenarios, live feedback, and strategic decision-making with a detailed summary of lessons learned, key takeaways, and a prioritized action plan for improvement
3. A regulatory compliance review: expert gap analysis of your alignment with applicable cyber laws and regulations
4. Cyber risk training for leadership teams: customized training for executives or board members, including legal obligations and real-world case studies
5. Vendor management expert advice including a risk assessment template and standard recommended cyber clauses for contracts and vendor agreements for ongoing resilience

To access Guardian Ultra:

Clients must provide their policy number and email address. Services are accessed via email at CyberServices.Canada@markel.com.

